

What to Expect During Your Appointment at the Outpatient Infusion Center

Infusion Center

The Infusion Center offers outpatient care for infusion therapy. This includes:

- chemotherapy
- central line cares
- blood transfusions
- shots (injections)
- iron therapy
- hydration
- blood draws from ports and lines
- phlebotomy from ports and lines
- IV antibiotics
- IV immune globulin
- infliximab (Remicade®) infusions.

Your primary care provider must do an assessment and write a referral for you to receive care at the Infusion Center.

Before Your Appointment

- Bring your insurance card and photo ID with you to your first appointment.
- Bring items to help you relax (book, cards or games, magazines, tablet or cell phone). You can also bring snacks or beverages, if you would like.
- You may be asked to arrive early to stop by the lab for a blood draw. The health care provider should have the results of these tests when they meet with you.

Your Appointment

Date: _____

Time: _____ a.m. / p.m.

Location: _____

Please call _____
at least 24 hours before your appointment
if you need to cancel or reschedule.

- If you do not need to stop at the lab, plan to arrive at the hospital 15 minutes before your scheduled appointment time.

During Your Appointment

- When you arrive at the hospital, go to patient registration. You will only need to register before your **first** appointment unless your contact or insurance information changes.
- You will be given instructions to wait in the waiting area until your appointment time. Coffee, tea or water will be available for you to enjoy.
- A staff member will bring you back to the room.
- You will meet with the health care provider. They will give you the treatment and talk with you about any concerns you have.

(over)

After Your Appointment

- The health care provider will give you instructions for scheduling your next appointment.

Guidelines

- Call the Infusion Center **at least 24 hours before your appointment** if you need to cancel or reschedule.
- If you are late for your appointment, you may be asked to reschedule.
 - More than three late cancellations or missed appointments within 3 months may limit your options for future appointments.
 - If you miss two weekend appointments, you will no longer be able to schedule a weekend appointment.

Locations and Hours

■ Abbott Northwestern Hospital

- 800 E. 28th St.
Minneapolis, MN 55407
- 612-863-4034
- Monday to Friday 8 a.m. to 4:30 p.m.

■ Mercy Hospital

- 4050 Coon Rapids Blvd.
Coon Rapids, MN 55433
- 763-236-8210
- Infusion Center hours: Monday to Friday 7:30 a.m. to 7 p.m., Saturday 7:30 a.m. to 7 p.m. and Sunday 7:30 a.m. to 3 p.m.
- Lab hours: Monday to Friday 6 a.m. to 6 p.m. and Saturday 7 a.m. to 1:30 p.m.

■ United Hospital

- 333 Smith Ave. N.
St. Paul, MN 55102
- 651-241-8430
- Monday to Friday 8 a.m. to 5:30 p.m.
and Saturday 7 a.m. to 3:30 p.m.

Whom to Call With Questions

Call your Infusion Center if you have questions about your appointment.