

Telehospitalist Service: What You Need To Know

What is the Telehospitalist Service?

Telehospitalist Service lets you see and talk with a hospitalist (doctor at a hospital) through an audio and video connection. This service gives you quick access to a specially trained doctor without needing to travel.

The service is like a regular doctor visit, only the doctor is “beamed in” through a rolling stand that has a stethoscope and other equipment.

Having access to telehospitalists helps provide staff and patients more timely support and care during overnight hours.

What Happens During Your Visit?

- A member of your health care team will set up the visit. He or she will:
 - help you prepare for the visit
 - be with you during the visit if you request it
 - set up and run the equipment
 - answer your questions
 - help you with decisions you and the doctor agreed upon.

- You and the doctor will be able to hear, see and talk to each other, just like you are face-to-face.
- You will be able to ask questions. The doctor will give you a summary of the visit and give you treatment or care recommendations.
- The member of your health care team helping you will remove the equipment.

How Secure is Your Visit?

Staff members take every precaution to meet security standards established by the Health Insurance Portability and Accountability Act (known as HIPAA).

Staff members use your electronic health record to communicate with the doctor. The video connection is real-time. Your visit is not recorded or stored in any way.

Whom To Ask for More Information

Talk with your nurse if you have any questions about this service.