

# Tips for Refilling Your Prescriptions

Here are some tips to help you get your prescriptions refilled.

## Before an Appointment

- Before your appointment, check your medicines to see if you need any refills. If you do, tell your health care provider at your appointment.
- If you will have enough medicine until your appointment, do not call for a refill. Your medicine may be changed when you go in for your appointment.

## Prescription Refills

When you need a prescription refill, call your pharmacy. You do not need to call your clinic. Be sure to call the pharmacy 2 to 3 business days before you are out of medicine.

## Stimulant or Written Prescription Refills

If you need a stimulant prescription, or are calling for someone who needs a written prescription, call your clinic and leave a message on the nurse line with the following information:

- patient's name
- spelling of the last name
- patient's date of birth

- name of the medicine
- phone number where you can be reached
- if the prescription will be picked up or if the pharmacy should mail it to the patient.

The clinic needs 3 to 5 days to get the refill written and signed.

## Other Tips

- Your prescription may be faxed to your pharmacy from your clinic. If you receive a paper prescription, be sure to take that with you to your pharmacy when you pick up your prescription.
- Your prescription may say “no refills.” This can sometimes happen if a new order is received and the prescription number is different. The pharmacy may put the order on hold or in a file.

You may still have refills available at your pharmacy. They will fill the new prescription when you call them for a refill. If needed, have them check your profile. If they do not have orders, they will call your clinic.

- Refills are not available after clinic hours.

If you have any questions about the medicines you are taking, talk with your health care provider or your pharmacist.