

Choosing a Home Health Agency

Home Health

Your primary care provider wants you to have health services at your home. Home health care team members offer the support, knowledge and care to help you have a smooth transition back to your home.

Home Health Care Team Members

You will receive the following services that are checked.

Nurse

Your nurse will teach you about your health and how to live with your condition.

Physical therapist (PT)

Your PT will assess your home to make sure you are safe.

Occupational therapist (PT)

Your OT will work with you to improve self-care, work and leisure activities.

Speech language pathologist (SLP)

Your SLP will work with you on talking, understanding speech and swallowing safely when eating or drinking.

Other health care providers

You may also work with a home health aide, social worker, dietitian, mental health provider or all if needed.

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Quality

The quality of care and service offered is important when choosing a home health agency.

The quality is reflected in how many people return to the hospital within 30 days.

To see how home health agencies compare, go to [medicare.gov/homehealthcompare](https://www.medicare.gov/homehealthcompare) to compare quality options in your community.

See the other side to compare home care from Allina Health to other agencies for how often people return to the hospital.

Communicating with your care system

Home health agencies have different ways to communicate with your primary care provider.

They will document in the electronic medical record, fax documents as needed and call your Allina Health provider to discuss any urgent health needs or concerns.

Special care needs

Home health agencies may offer special care needs or programs to manage health concerns. It's important to ask the home health agency if your unique needs will be met.

Comparing Your Options

Allina Health home care

15 out of 100 people who receive home care from Allina Health will return to hospital after receiving home care.

Home health agencies from Allina Health have the ability to directly communicate with your Allina Health doctor using your medical record.

Non-Allina Health home care

21 out of 100 people who receive home care outside of Allina Health will return to hospital after receiving home care.

Insurance Coverage

Medicare, Medicaid, most long-term care plans and private insurance plans cover many Allina Health Home Health services.

An Allina Health insurance specialist will check your insurance coverage. He or she will handle the details and billing for you.

If there are any costs you'll need to pay yourself, you will find out what they are before your first.

What You Need To Do Next

- Answer all of your phone calls.
- Be home for your scheduled visits.
- Call 651-635-9173 if you need to change the day or time of a visit.
- If you have pets, keep them in another room during your scheduled visits.
- Keep all of your appointments, even if you feel well.
- Call 651-628-4800 if you have questions about your medical equipment.