

Helping Protect Your Safety

Protecting Your Safety

Your safety and privacy are two of Allina Health's highest priorities. To help protect your safety, there is a Remote Observation System (ROBS) device in your room.

This helps lower your risk of injury from:

- falls
- restraints
- pulling at tubes or lines
- potentially aggressive behavior.

How Remote Observation Works

The ROBS device helps make sure you are safe, even if you are alone in your room. It has a video camera and two-way audio. This lets a member of your health care team see and speak to you.

For example, if you try to get up, you will hear the staff member ask you to stay in bed until someone can go to your room to help you.

How Your Privacy is Protected

- The ROBS device **does not** record any video or audio. When the light is on, the staff member can see you.
- The only time staff cannot see you is when the ROBS device is set to "privacy mode."
- When the light is off, the staff member cannot hear or see anything in your room.
 - This is used when you are receiving care and when you are getting dressed, bathing or using the bathroom.

- Only members of your health care team can set ROBS to "privacy mode."
- The only time staff members can hear you is when they talk with you over the speaker.

ROBS Does Not Replace the Call Button

Use the call button anytime you need anything. Your nurse or another member of your health care team will help you.

How Long You Will Have ROBS

Members of your health care team will decide when you no longer need it.

Whom to Ask for More Information

Ask your nurse or another member of your health care team if you have questions or concerns about your safety or privacy.



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The ROBS device will be listed on your care board so members of your health care team and care circle (family members or friends) know it is part of your care plan.