

Participant Frequently Asked Questions

1. Will ski and snowboard areas offer friends and family tickets?
Yes, there are “friends and family” tickets available to purchase.
2. Are you able to provide the list of anticipated dates for the program? (Jan-Mar)
Yes, however, these dates are all subject to change based on site-specific proposal acceptance. A full calendar of events will be included in your confirmation email in Dec.
3. What PPE or other protective gear will be required to wear while skiing?
Droplet masks are strongly encouraged to wear under buff/scarf and goggles will be strongly encouraged while skiing.
4. What are the steps that will be taken if someone in the program finds out they have COVID?
 1. Notify site coordinator immediately if symptoms or known exposure with COVID have occurred.
 2. Ability to participate will be put on hold until further investigation-we are following the MDH decision tree as well as input from Youth and Adult sports guidelines and Move United.
5. How will financial aid/scholarships work within the lottery system?
No payments are required during the lottery registration. Once a confirmation for the lottery is sent out, we will provide instructions on payments. If anyone is interested in applying for financial aid (cost share), please let us know as soon as possible, and we'll send out the application and instructions so you will know what you qualify for prior to the payment instructions.
6. If there are two participants from the same group home can they be considered in the lottery together?
Upon lottery closure and our system-we will try to make accommodations but are unable to make exceptions at this time.
7. Where is the link for registration?
You will receive a link to a Wufoo form on Oct.1. You will be asked for preferences site/time/date, but this does not guarantee registration for the program.
8. Will there be a wait list?
Yes, there will be a master waitlist and a site-specific waitlist based on your preferences.

9. Will participants be allowed to give preferences to more than one location –
YES! You can provide 1st, 2nd and 3rd preference based on location and time
10. Will there be assistance for transfers?
Yes, but if you have caregivers to help we will use their assistance first. We will be able to get you in/out off snow safely once out on the hill. We will take precautions as able.
11. Do we need doctor's signatures on forms?
No, we do not require any on our forms. The official forms and waivers have new updates with COVID information and clauses for insurance. There are only a few exceptions to getting a physician signature.
12. Will race team be part of the lottery system?
Yes, race team will also be in the lottery system. Team travel to other ski areas is still TBD (limitations of groups at each site).
13. If I decide not to participate this season, will I be able to participate next year?
Will I still get all the communications? Yes, you will be able to register next year and you will remain on all communications unless you tell us otherwise.
14. Will there be accessible restrooms available? Yes, the restrooms in chalets will be available.
15. Can a family member or PCA be our volunteer this year? As we would love to have family and friends involved in your time on the hill. This season is a challenging one. Due to decreased numbers both within the ski and snowboard program and at each ski area-we are unable to allow family members, friends or PCA to volunteer or be a part of the lessons on the hill this season. Please feel free to be outside and watch as your family member ski or snowboards.