



Herding Cats: Improving Quality Through Clinical Action Teams – ANW

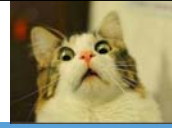
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CATs at ANW



- 4 CAUTI – Critical Care/CV, ED/OR, Med Surg, Neuro/Ortho/Spine/Rehab – only CAT represented throughout hospital
- 2 CLABSI – Critical Care/IV team, Med Surg/Tele
- 1 Skin
- 1 Delirium/Mobility
- 1 Falls – Neuro/Ortho/Spine
- Focus is on individual topic – preventable injuries

Delirium Mobility (DeMo) CAT



- Accomplishments
 - Increasing utilization of early progressive mobility protocol and improving documentation to reflect patient's status
 - Input on the sedation guideline, delirium guideline
 - Protocol for mobilizing patients with femoral lines
- Opportunities
 - Broad scope – difficult to focus on both delirium and mobility
 - Lack of staff confidence to mobilize patients earlier – changing the culture

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CLABSI CAT



- Accomplishments
 - Peer to peer interaction at bedside – working with staff to change dressings – return demos with every ICU staff RN
 - Revised central line dressing kits
 - Standardized central line dressing change checklist
 - Bedside handoff – 2 RNs assessing central line
- Opportunities
 - Prioritizing dressing changes
 - Appropriate indications for placement and removal
 - Increasing use of ultrasound to place peripheral IVs

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Skin CAT (aka Dermal Defense Team)



- Accomplishments
 - Implemented wedges
 - Developing skin algorithm for ICUs
 - Rounding on units – superusers, more dedicated time – 8 hrs/month
 - Offering assistance to staff with cares, using phone to notify
- Opportunities
 - Continue to have pressure injuries – skin is an organ nursing has responsibility to manage
 - Multiple messages and interventions, state of constant change, no consistent message

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Common themes



- Overlap of CAT work – increased awareness and supporting work of other teams
- May feel isolating, tend to feel as if you're the only one on the unit delivering the message, frustration
- Insight into what's happening beyond your unit
- Staff fatigue with information – present information so that it is well received rather than perceived as punitive
- Know that your work is making a difference – even when you receive pushback

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Thank you!



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